



STATE OF DELAWARE

PUBLIC SERVICE COMMISSION
861 SILVER LAKE BLVD.
CANNON BUILDING, SUITE 100
DOVER, DELAWARE 19904


TELEPHONE:
FAX:

(302) 736-7500
(302) 739-4849

October 28, 2016

MEMORANDUM

TO: The Chair, Members of the Commission, and
Robert Howatt, Executive Director

FROM: Lisa B. Driggins, Public Utilities Analyst 

SUBJECT: In the Matter of the Application of Verizon Delaware, LLC for the Approval of
Safety Valve Relief
(Filed October 24, 2016) - PSC Docket No. 16-1016

Case Background

On October 24, 2016, Verizon Delaware LLC ("Verizon") filed with the Delaware Public Service Commission (the "Commission") a "safety valve" application seeking to acquire 3000 consecutive DID numbers for one of its large business customers in Delaware after its request was denied by NeuStar, Inc. ("NeuStar"), the Federal Communications Commission ("FCC") designated "North American Numbering Plan Administrator" ("NANPA") and its "National Thousands Block Numbering Pool Administrator" ("PA").

To obtain additional number blocks of telephone numbers from NeuStar, the FCC requires that a telecommunications carrier must demonstrate to the NANPA/PA that: (1) the rate center equals or exceeds a 75% utilization level (meaning that the carrier is using at least 75% of the assigned numbers); and (2) its existing inventory of number resources within a particular rate center will exhaust within six (6) months (referred to as "months to exhaust," or "MTE").

According to the application, Verizon filed an application with NeuStar seeking the number blocks to serve a Delaware customer (a copy of which was attached to Verizon's proprietary version of its safety valve application). NeuStar asserts that the request for 3000 consecutive telephone numbers was denied because it did not meet the Months to Exhaust (MTE) and /or Utilization requirements for the rate center. The utilization rate for the rate center was calculated to be 68.45%. This is below the NANPA/PA the utilization rate threshold of 75%.

Request for Safety Valve Relief:

Under 47 C.F.R. §52.15(g)(4), a state commission may grant “safety valve” relief allowing a carrier to obtain additional NXX numbers even if the NANPA/PA initially denies such a request.¹ By PSC Order No. 7183 entered on May 22, 2007, the Commission adopted a process for reviewing these “safety valve” applications.² Through its application to the Commission, Verizon has requested safety valve relief to obtain 3000 consecutive telephone numbers it requested, but was initially denied in its application to NeuStar.

As set forth in PSC Order No. 7183, any carrier seeking “safety valve” relief shall submit an application to the Commission that contains certain information to allow the Commission to make a reasoned determination. Each of the four (4) requirements and Verizon’s response to that requirement is set forth below:

(1) A compelling and permissible need for the requested additional numbering resources (with appropriate reference to rules or orders of the FCC).

Verizon states that one of its Delaware customers, _____(Redacted)_____, has an urgent need for 3000 consecutive DID telephone numbers. Verizon asserts that it is imperative that _____(Redacted)_____ receive the additional numbers in order to effectively communicate with their other existing facilities across the country. Verizon does not have the current inventory to satisfy this customer’s requirements. According to the Third Report and Order and Second Order on Recon. in CC Dkt. No. 96-98 and CC Dkt. No. 99-220, at ¶¶ 61-64, 17 FCC Rcd. 252 (2001) (the “Third Order”), a state commission may grant a carrier’s safety valve request when the carrier receives a specific customer request for numbering resources that exceeds the carrier’s available inventory. Verizon is unable to meet this customer’s specific needs of consecutive telephone numbers without obtaining additional numbering resources.

(2) A description as to why the granting of the particular application will not run the risk that numbering resources will be inefficiently used.

The granting of this application by Verizon will not result in numbering resources being inefficiently used because Verizon will use the additional numbering resources for only this specific customer, _____(Redacted)_____. Further, Verizon agrees to return the numbering resources to NeuStar if the customer request is withdrawn or declined. Verizon further agrees that it will not retain the numbering resources to serve other customers without first meeting the FCC’s growth numbering resource requirements per ¶64 of the Third Order.

(3) Written evidence that the NANPA or PA has rejected the carrier’s direct request for the additional number resources.

¹ 47 C.F.R. §52.15(g)(3)(iv) provides in pertinent part as follows: “The state commission may affirm or overturn the NANPA’s decision to withhold numbering resources from the carrier based on its determination of compliance with the reporting and numbering resource application requirements herein.”

² As allowed by PSC Order No. 7183, Robert Howatt, Executive Director, has designated Lisa Driggins, a Public Utility Analyst, to review the application and prepare a memorandum of findings and recommendations.

Verizon included with its application: (1) a copy of the application filed with the NANPA/PA seeking 3000 consecutive DID telephone numbers in the WLMGDEWLDS0 switch in the Wilmington Rate Center; (2) a copy of the response from the NANPA/PA which denied the request; and, (3) a letter from the customer to Verizon which further details the need for the 3000 consecutive DID telephone numbers.

(4) Describe any long-term impact to numbering resources if the request is granted.

Verizon asserts that there would be no long-term impact to the numbering resources in the State of Delaware. Verizon has stated the Wilmington Center has approximately 607,000 available numbers. Verizon further states this request represents less than 1% of the total numbering resources available in the rate center. As a result, this request represents a modest percentage of available resources and will not have an adverse impact on the numbering resources in this rate center and/or in the 302 area code.

Recommendation

Staff has reviewed Verizon's application and finds that it has addressed the requirements set forth in PSC Order No. 7183 for the Commission to authorize the NANPA to release the numbering resources sought by Verizon in the attached application. Thus, Staff respectfully recommends that the Commission grant such request and direct that NeuStar, at the NANPA/PA, release the numbering resources to Verizon.

CC: Bonnie Metz, Verizon Delaware
Dave Bonar, Division of Public Advocate